

Student feedback Report : AY 2023-2024

INTRODUCTION

There are very few tools available for the measurement of quality of non physical phenomena/subjective items; surveys are one of them. Thus, it is no surprise that to gauge the satisfaction level of the principal stakeholders of an educational institution – the students, a survey, aptly named the Student Satisfaction Survey (SSS) or Student Feedback Survey has been in practice for some time.

DETAILS OF THE SURVEY

The survey was conducted offline by circulating feedback forms. This method was chosen due to its simplicity and ease. The survey was conducted between 15th December 2023 to 18th December 2023; the students were thus given a 4-day window in which to complete the survey. A total of 20 MCQ questions were given in the feedback form. The questions were from three categories namely, A. Regarding teacher's performance, B. Regarding infrastructure and campus facilities and C. Regarding college administration. Other details of the survey like the number of participants etc. are given in the next section.

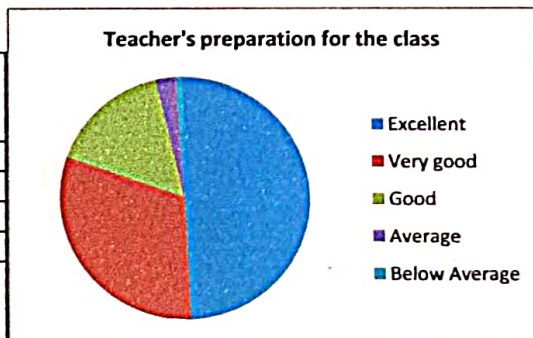
QUESTION-WISE ANALYSIS OF RESPONSE DATA

In this section, we look at the number of responses received for each option of the individual MCQs, presented in tabular form. Questions and their corresponding analyses are arranged in the order that they appear in the questionnaire. Alongside the frequency of responses, we have provided percentage values (rounded to the second decimal) to facilitate comparison. For additional insights, pie chart graphs are also plotted for each individual question.

A. Regarding Teachers' performance

Q1. Teacher's preparation for the class

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	249	505	49.31
Very good	157	505	31.09
Good	81	505	16.04
Average	13	505	2.57
Below Average	5	505	0.99

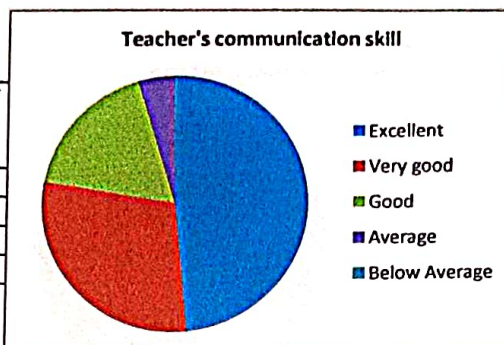


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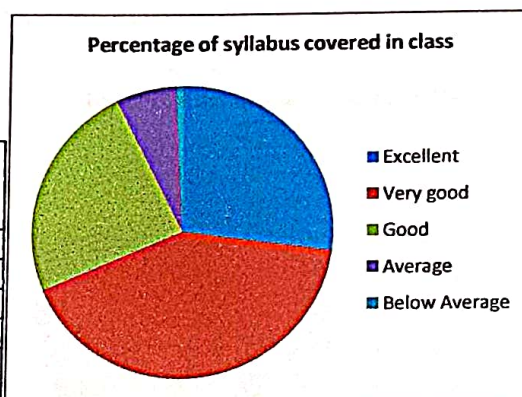
Q2. Teacher's communication skill

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	248	512	48.44
Very good	150	512	29.30
Good	90	512	17.58
Average	23	512	4.49
Below Average	1	512	0.20



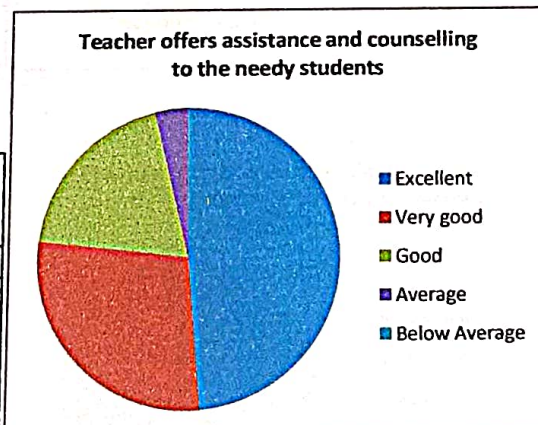
Q3. Percentage of syllabus covered in the class

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	134	493	27.18
Very good	204	493	41.38
Good	119	493	24.14
Average	32	493	6.49
Below Average	4	493	0.81



Q4. Teacher offers assistance and counselling to the needy students

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	236	484	48.76
Very good	136	484	28.10
Good	94	484	19.42
Average	17	484	3.51
Below Average	1	484	0.21



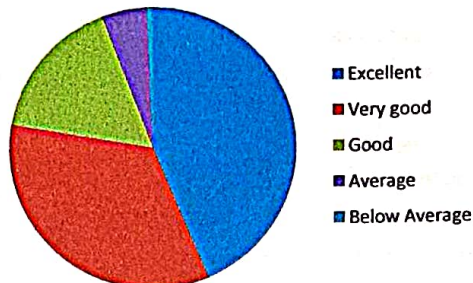
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Q5. Illustration of the concept through examples and application

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	215	491	43.79
Very good	167	491	34.01
Good	81	491	16.50
Average	25	491	5.09
Below Average	3	491	0.61

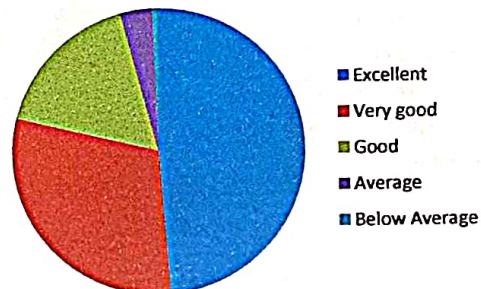
Illustration of the concept through examples and application



Q6. Teacher encourages questioning/ raising doubts by students and answer them well

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	238	487	48.87
Very good	146	487	29.98
Good	83	487	17.04
Average	17	487	3.49
Below Average	3	487	0.62

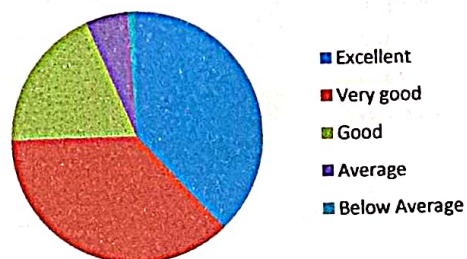
Teacher encourages questioning/raising doubts

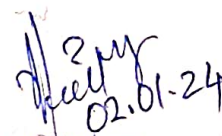



Q7. Teacher encourages, compliments and praises originality and creativity displayed by the student

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	182	477	38.16
Very good	175	477	36.69
Good	89	477	18.66
Average	26	477	5.45
Below Average	5	477	1.05

Teacher encourages, compliments and praises originality and creativity displayed by the student

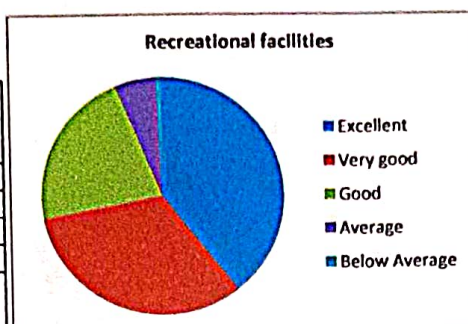



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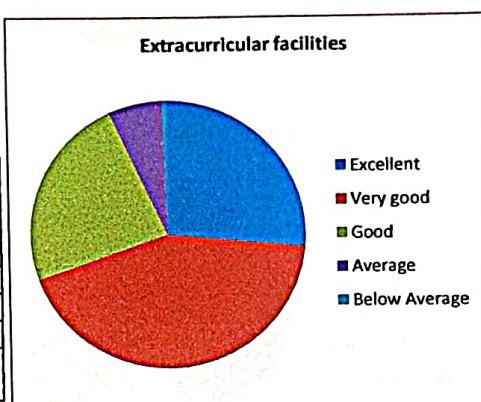

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B. Infrastructure and campus facilities**Q1. Recreational facilities**

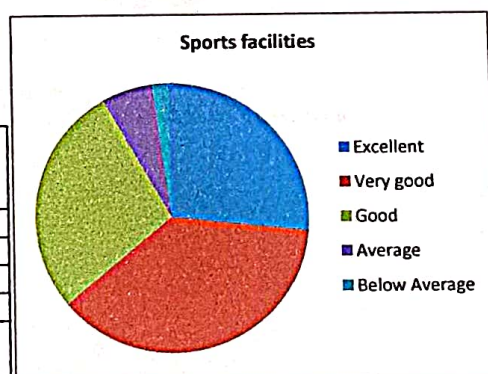
Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	193	488	39.55
Very good	158	488	32.38
Good	107	488	21.93
Average	27	488	5.53
Below Average	3	488	0.61

**Q2. Extracurricular facilities**

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	130	489	26.58
Very good	210	489	42.94
Good	116	489	23.72
Average	31	489	6.34
Below Average	2	489	0.41

**Q3. Sports facilities**

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	132	495	26.67
Very good	185	495	37.37
Good	138	495	27.88
Average	30	495	6.06
Below Average	10	495	2.02

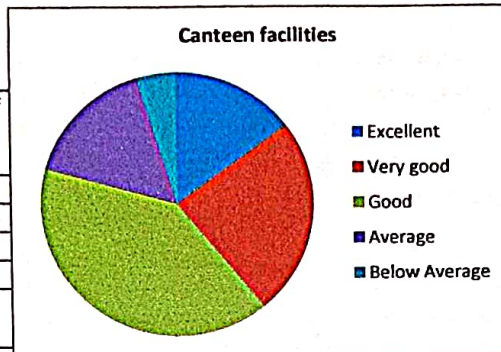


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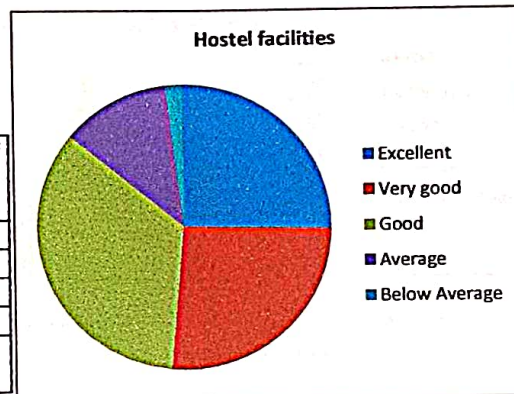
Q4. Canteen facilities

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	73	488	14.96
Very good	118	488	24.18
Good	196	488	40.16
Average	78	488	15.98
Below Average	23	488	4.71



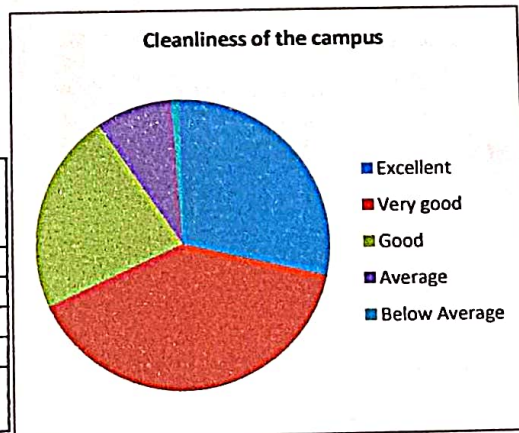
Q5. Hostel facilities

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	124	489	25.36
Very good	128	489	26.18
Good	169	489	34.56
Average	59	489	12.07
Below Average	9	489	1.84



Q6. Cleanliness of the campus

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	140	488	28.69
Very good	193	488	39.55
Good	109	488	22.34
Average	41	488	8.40
Below Average	5	488	1.02



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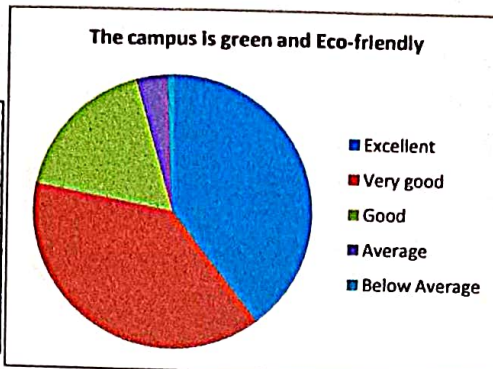
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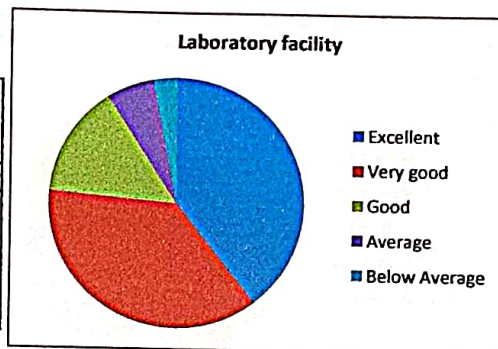
Q7. The campus is green and Eco-friendly

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	196	496	39.52
Very good	191	496	38.51
Good	87	496	17.54
Average	18	496	3.63
Below Average	4	496	0.81



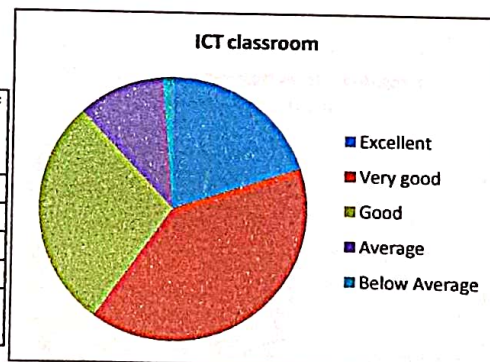
Q8. Laboratory facility

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	65	165	39.39
Very good	61	165	36.97
Good	24	165	14.55
Average	10	165	6.06
Below Average	5	165	3.03



Q9. ICT classroom

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	93	468	19.87
Very good	187	468	39.96
Good	132	468	28.21
Average	49	468	10.47
Below Average	7	468	1.50



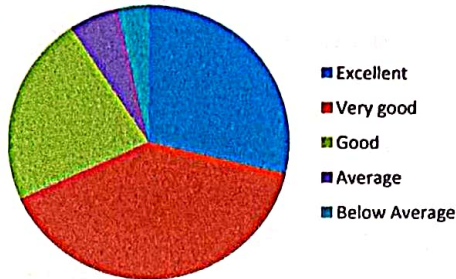
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Q10. Computer and Wifi facilities

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	140	488	28.69
Very good	192	488	39.34
Good	110	488	22.54
Average	28	488	5.74
Below Average	18	488	3.69

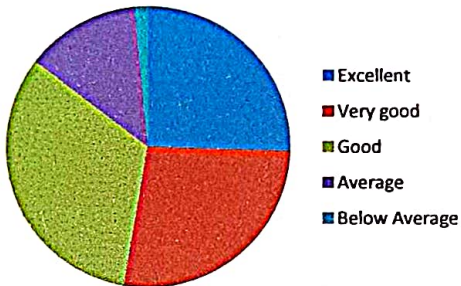
Computer and Wifi facilities



Q11. Toilets / washrooms are clean and properly maintained

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	127	498	25.50
Very good	135	498	27.11
Good	163	498	32.73
Average	65	498	13.05
Below Average	8	498	1.61

Toilets / washrooms are clean and properly maintained

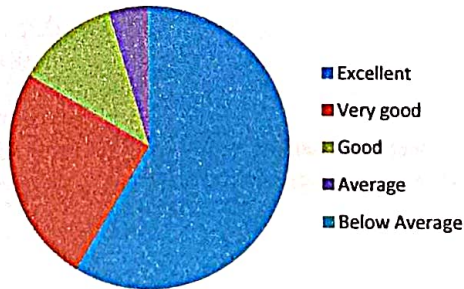


C. College Administration

Q1. The administrative staff of the college is cooperative and helpful

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	286	488	58.61
Very good	121	488	24.80
Good	58	488	11.89
Average	22	488	4.51
Below Average	1	488	0.20

The administrative staff of the college is cooperative and helpful

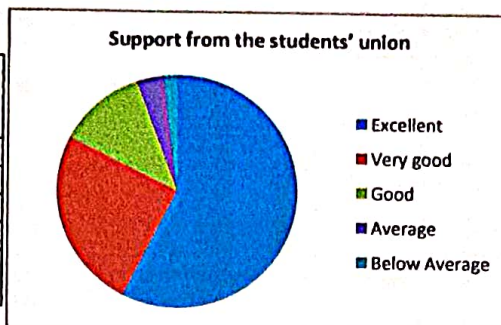



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Q2. Support from the students' union

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	280	488	57.38
Very good	122	488	25.00
Good	59	488	12.09
Average	18	488	3.69
Below Average	9	488	1.84



Satisfaction score for the survey 2022-23

Responses (Scale)	Total no. of responses for all the 20 questions	Sum total of responses given	Percentage of a particular response
S_i			P_i
Excellent (4)	3481	9477	36.73
Very good (3)	3136	9477	33.09
Good (2)	2105	9477	22.21
Average (1)	629	9477	6.64
Below Average (0)	126	9477	1.33

There were total twenty objective questions and students responded on a scale of 4 to 0, with the most positive response rated as 4 and most negative response rated as 0. We have calculated the mean score for each question and then we have calculated the overall weighted average. This figure ranges between 4 to 0 and will give the mean satisfaction level of the students for our institute. This figure in the range of 4 to 0 will be the score of key indicator 'Student Satisfaction Survey' which is part of criterion two on Teaching – Learning and Evaluation.

$$\text{Satisfaction score for the survey} = \frac{\sum S_i P_i}{100} = 3.97$$

OBSERVATION

The Student Feedback Report shows an overall satisfaction of students with their learning experiences, the infrastructural and student support services, the teaching environment and behaviour and work culture of college staff and teachers.

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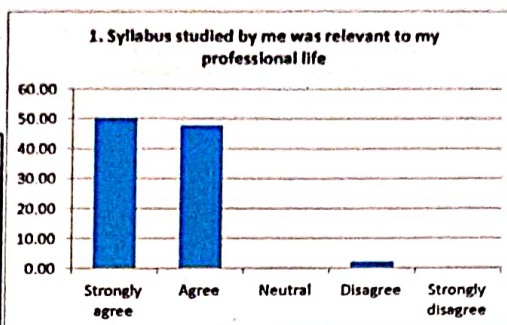
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Previous Students' feedback report (AY 2023-24)

A. Regarding syllabus

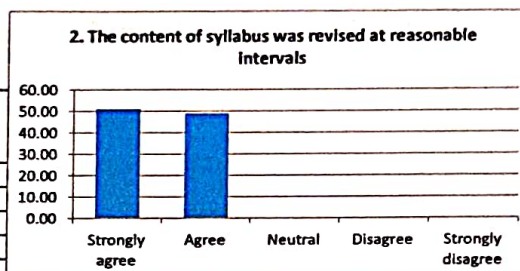
Q1. Syllabus studied by me was relevant to my professional life

Responses	No. of responses	Total number of responses	Percentage of responses
Strongly agree	23	46	50.00
Agree	22	46	47.83
Neutral	0	46	0.00
Disagree	1	46	2.17
Strongly disagree	0	46	0.00



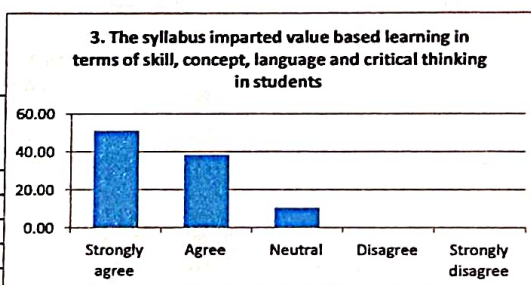
Q2. The content of syllabus was revised at reasonable intervals

Responses	No. of responses	Total number of responses	Percentage of responses
Strongly agree	25	49	51.02
Agree	24	49	48.98
Neutral	0	49	0.00
Disagree	0	49	0.00
Strongly disagree	0	49	0.00



Q3. The syllabus imparted value based learning in terms of skill, concept, language and critical thinking in students

Responses	No. of responses	Total number of responses	Percentage of responses
Strongly agree	24	47	51.06
Agree	18	47	38.30
Neutral	5	47	10.64
Disagree	0	47	0.00
Strongly disagree	0	47	0.00



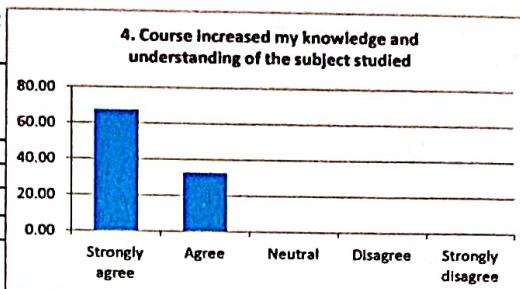
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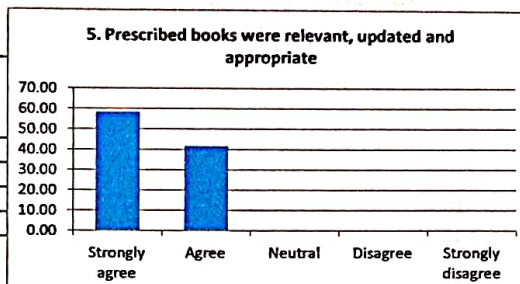
Q4. Course increased my knowledge and understanding of the subject studied

Responses	No. of responses	Total number of responses	Percentage of responses
Strongly agree	33	49	67.35
Agree	16	49	32.65
Neutral	0	49	0.00
Disagree	0	49	0.00
Strongly disagree	0	49	0.00



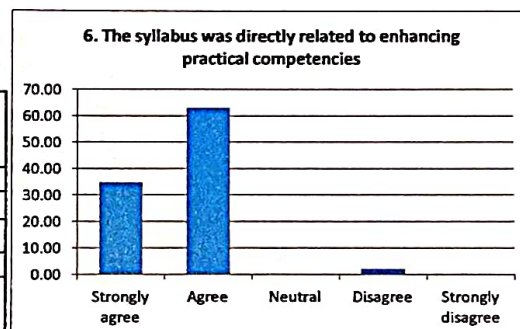
Q5. Prescribed books were relevant, updated and appropriate

Responses	No. of responses	Total number of responses	Percentage of responses
Strongly agree	28	48	58.33
Agree	20	48	41.67
Neutral	0	48	0.00
Disagree	0	48	0.00
Strongly disagree	0	48	0.00



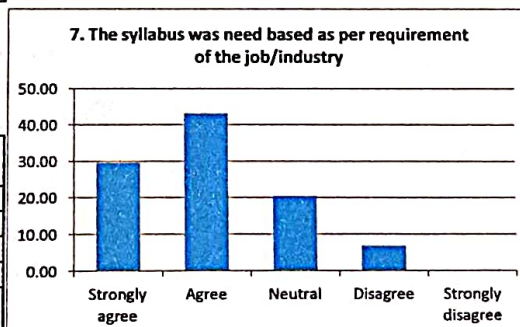
Q6. The syllabus was directly related to enhancing practical competencies

Responses	No. of responses	Total number of responses	Percentage of responses
Strongly agree	16	46	34.78
Agree	29	46	63.04
Neutral	0	46	0.00
Disagree	1	46	2.17
Strongly disagree	0	46	0.00



Q7. The syllabus was need based as per requirement of the job/industry

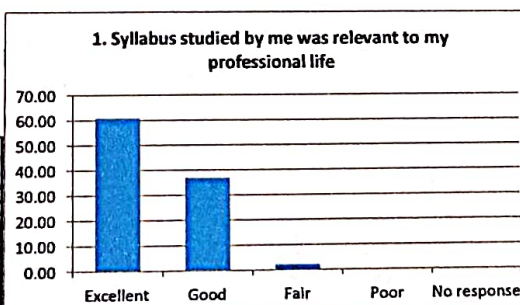
Responses	No. of responses	Total number of responses	Percentage of responses
Strongly agree	13	44	29.55
Agree	19	44	43.18
Neutral	9	44	20.45
Disagree	3	44	6.82
Strongly disagree	0	44	0.00



B. Regarding teaching and academic infrastructure

Q1. Syllabus studied by me was relevant to my professional life

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	28	46	60.87
Good	17	46	36.96
Fair	1	46	2.17
Poor	0	46	0.00
No response	0	46	0.00

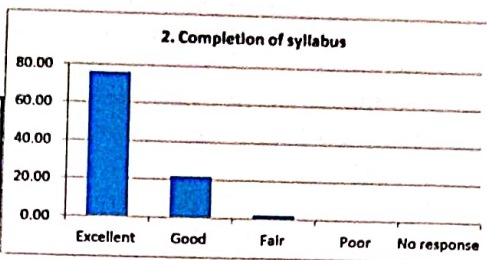


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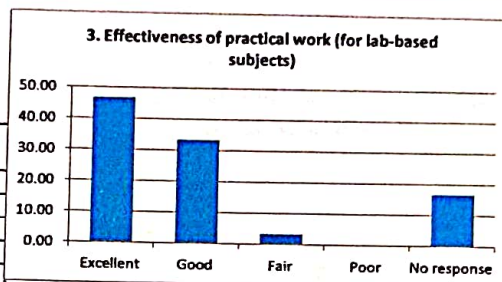
2. Completion of syllabus

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	35	46	76.09
Good	10	46	21.74
Fair	1	46	2.17
Poor	0	46	0.00
No response	0	46	0.00



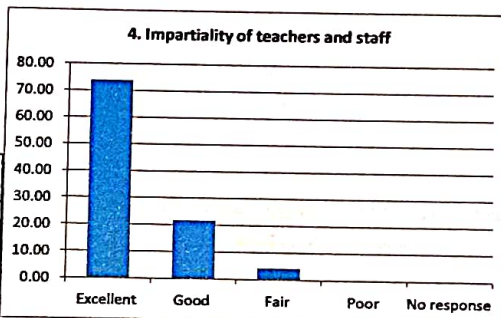
3. Effectiveness of practical work (for lab-based subjects)

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	14	30	46.67
Good	10	30	33.33
Fair	1	30	3.33
Poor	0	30	0.00
No response	5	30	16.67



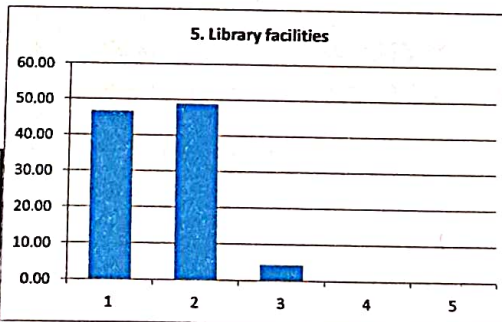
4. Impartiality of teachers and staff

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	34	46	73.91
Good	10	46	21.74
Fair	2	46	4.35
Poor	0	46	0.00
No response	0	46	0.00



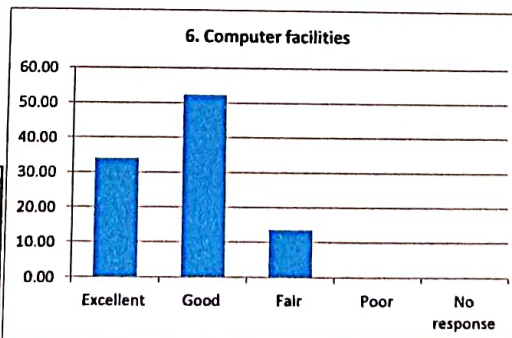
5. Library facilities

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	21	45	46.67
Good	22	45	48.89
Fair	2	45	4.44
Poor	0	45	0.00
No response	0	45	0.00



6. Computer facilities

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	15	44	34.09
Good	23	44	52.27
Fair	6	44	13.64
Poor	0	44	0.00
No response	0	44	0.00



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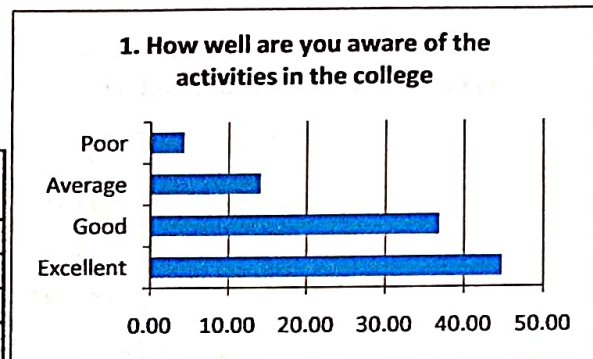
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Gurdians' feedback report: AY 2023-2024

Feedback was requested from parents/guardians on 14 questions related to the institution. Parents/Guardians Feedback Form focused on the learning experience of their ward, the infrastructural and student support services, the teaching environment and behaviour and work culture of college staff and teachers. The identity of the Guardian was not be revealed. However, as participation in the feedback process was optional, around 170 parent/guardian participated and gave their valuable opinion. Summary of the Guardians' Feedback-2023-24 is as follows:

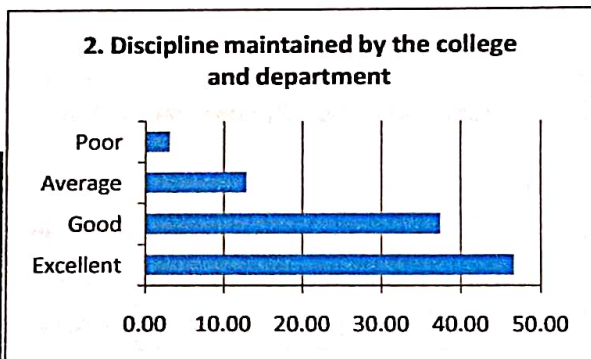
Q1. How well are you aware of the activities in the college

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	73	163	44.79
Good	60	163	36.81
Average	23	163	14.11
Poor	7	163	4.29



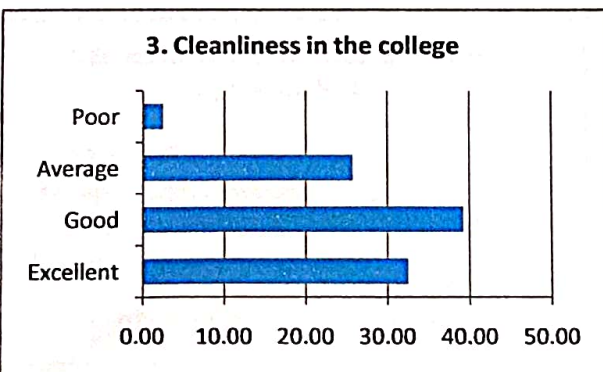
Q2. Discipline maintained by the college and department

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	76	163	46.63
Good	61	163	37.42
Average	21	163	12.88
Poor	5	163	3.07



Q3. Cleanliness in the college

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	53	163	32.52
Good	64	163	39.26
Average	42	163	25.77
Poor	4	163	2.45

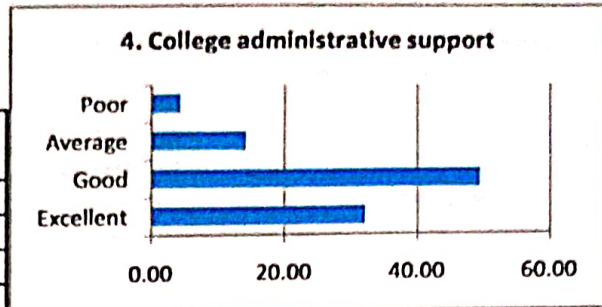


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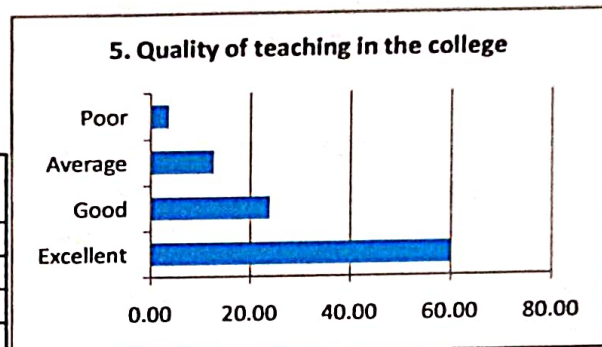
Q4. College administrative support

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	52	162	32.10
Good	80	162	49.38
Average	23	162	14.20
Poor	7	162	4.32



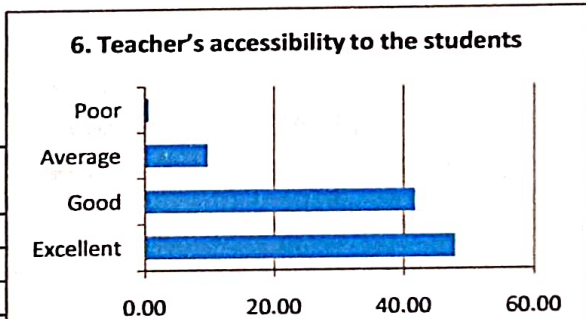
Q5. Quality of teaching in the college

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	100	167	59.88
Good	40	167	23.95
Average	21	167	12.57
Poor	6	167	3.59



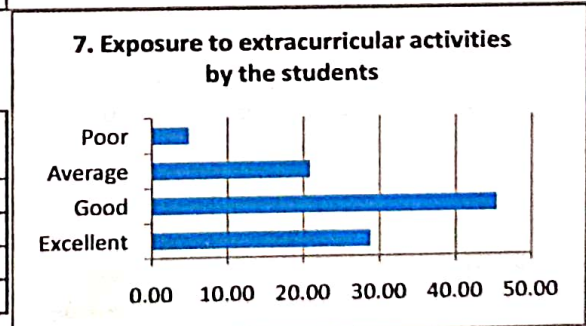
Q6. Teacher's accessibility to the students

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	78	163	47.85
Good	68	163	41.72
Average	16	163	9.82
Poor	1	163	0.61



Q7. Exposure to extracurricular activities by the students

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	47	163	28.83
Good	74	163	45.40
Average	34	163	20.86
Poor	8	163	4.91



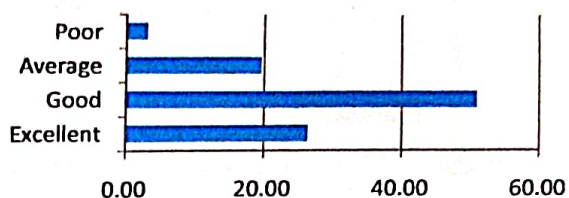
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 IQAC
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 Sainthia, Birbhum

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Q8. Sports activities at college & university levels

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	43	163	26.38
Good	83	163	50.92
Average	32	163	19.63
Poor	5	163	3.07

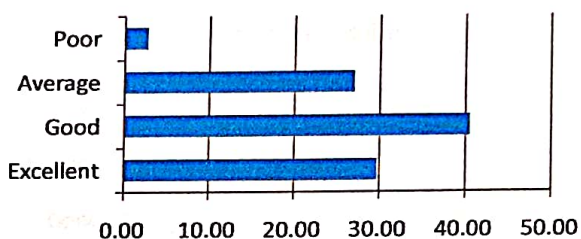
8. Sports activities at college & university levels



Q9. Career counseling and placement cell in the college

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	44	148	29.73
Good	60	148	40.54
Average	40	148	27.03
Poor	4	148	2.70

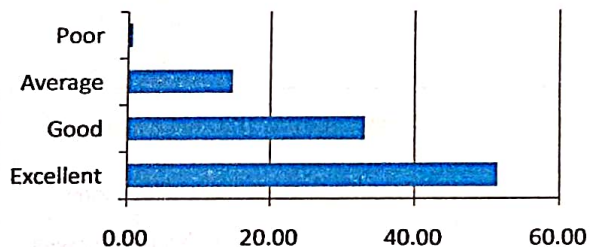
9. Career counseling and placement cell in the college



Q10. Exposure to NSS activities

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	84	163	51.53
Good	54	163	33.13
Average	24	163	14.72
Poor	1	163	0.61

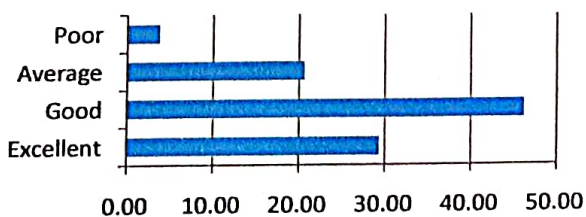
10. Exposure to NSS activities



Q11. Effectiveness of curriculum for inculcating ethics, values and moral sense in students

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	47	160	29.38
Good	74	160	46.25
Average	33	160	20.63
Poor	6	160	3.75

11. Effectiveness of curriculum for inculcating ethics, values and moral sense in students



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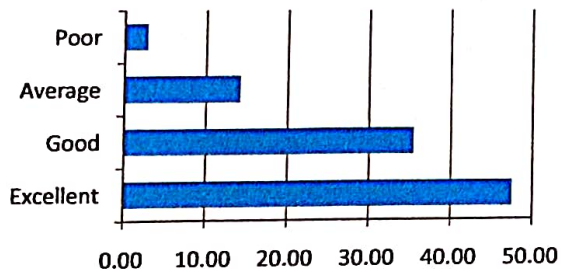
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Q12. Transparency of evaluation system

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	67	141	47.52
Good	50	141	35.46
Average	20	141	14.18
Poor	4	141	2.84

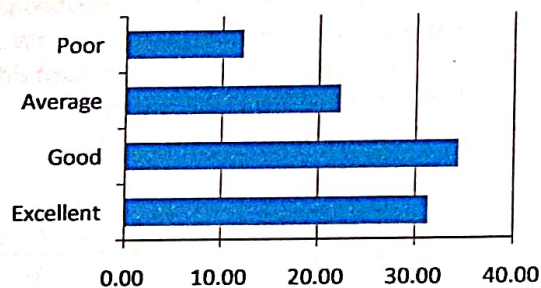
12. Transparency of evaluation system



Q13. Laboratory facilities

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	31	99	31.31
Good	34	99	34.34
Average	22	99	22.22
Poor	12	99	12.12

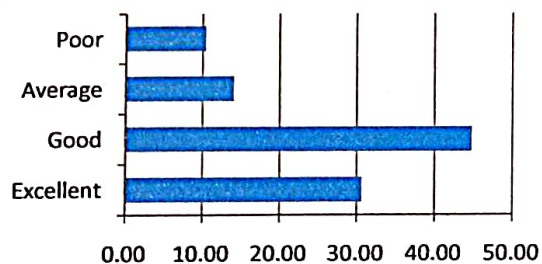
13. Laboratory facilities



Q14. Library facilities

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	50	163	30.67
Good	73	163	44.79
Average	23	163	14.11
Poor	17	163	10.43

14. Library facilities




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Satisfaction score for the survey 2022-23

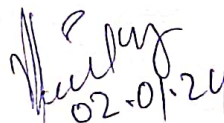
Responses (Scale) S_i	Total no. of responses for all the 20 questions	Sum total of responses given	Percentage of a particular response P_i
Excellent (4)	845	2181	38.74
Good (3)	875	2181	40.12
Average (2)	374	2181	17.15
Poor (1)	87	2181	3.99


There were total 14 objective questions and guardians responded on a scale of 4 to 1, with the most positive response rated as 4 and most negative response rated as 1. We have calculated the mean score for each question and then we have calculated the overall weighted average. This figure ranges between 4 to 1 and will give the mean satisfaction level of the guardians for our institute. This figure in the range of 4 to 1 will be the score of key indicator 'Guardian Satisfaction Survey' which is an important part of Teaching – Learning and Evaluation process in our institute.

$$\text{Satisfaction score for the survey} = \frac{\sum S_i P_i}{100} = 3.14$$

OBSERVATION

The Guardian Feedback Report shows an overall satisfaction of the guardians with their ward's learning experiences, the infrastructural and student support services, the teaching environment and behaviour and work culture of college staff and teachers. It also shows that there are scopes for improvement like we can collect feedbacks from a larger number of parents.


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ABHEDANANDA MAHAVIDYALAYA

Teachers' feedback Report (AY 2023-24)

The Internal Quality Assurance Cell (IQAC) of Abhedananda Mahavidyalaya provides a significant commitment for improving overall academic quality and directs the Institution's efforts and measures toward academic perfection. The quality of a Higher Education Institution depends on the quality of those who impart it: the teachers. The teacher has to play a multidimensional role to inculcate the knowledge of subjects to a heterogeneous class of students. Since teachers are the primary medium of exchange of knowledge, their views about the overall teaching learning process, course content, topics in the syllabus etc are extremely important for the academic performance of the Institute. Teachers are better placed to evaluate the facilities provided by the college for the overall development of the students. For that, the IQAC of the Institution collect the feedbacks from teachers once in a year and analyse the feedback in a structured basis.

Details of the survey

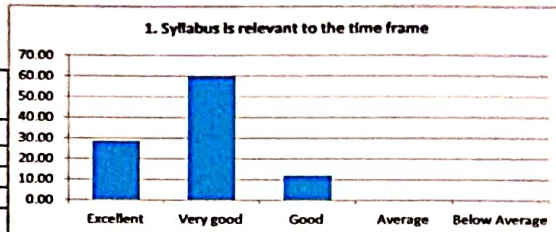
The survey was conducted offline by circulating feedback forms. This method was chosen due to its simplicity and ease. The survey was conducted between 15th December 2024 to 18th December 2024, the teachers were thus given a 4-day window in which to complete the survey. A total of 20 MCQ questions were given in the feedback form. The questions were from two categories namely, A. Regarding curriculum, B. Regarding college infrastructure. Other details of the survey like the number of participants etc. are given in the next section.

QUESTION-WISE ANALYSIS OF RESPONSE DATA

A. Regarding curriculum

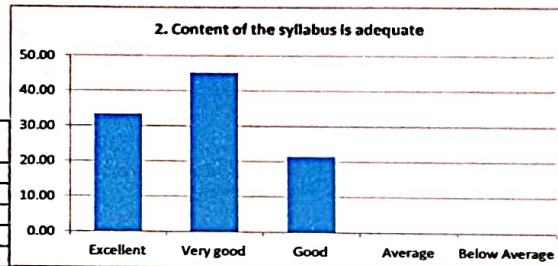
1. Syllabus is relevant to the time frame

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	12	42	28.57
Very good	25	42	59.52
Good	5	42	11.90
Average	0	42	0.00
Below Average	0	42	0.00



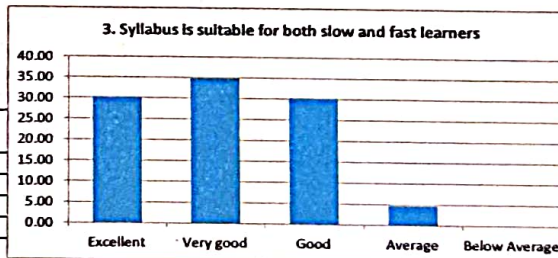
2. Content of the syllabus is adequate

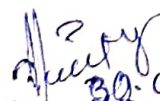
Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	14	42	33.33
Very good	19	42	45.24
Good	9	42	21.43
Average	0	42	0.00
Below Average	0	42	0.00



3. Syllabus is suitable for both slow and fast learners

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	13	43	30.23
Very good	15	43	34.88
Good	13	43	30.23
Average	2	43	4.65
Below Average	0	43	0.00

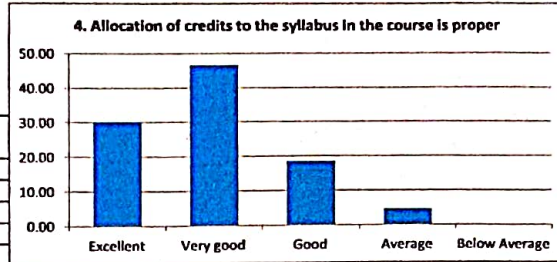



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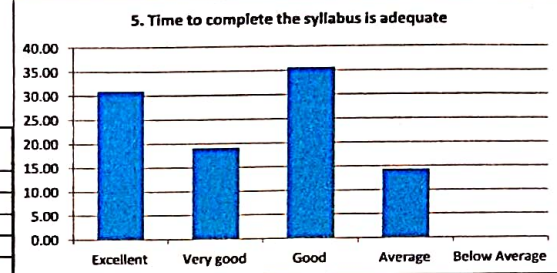
4. Allocation of credits to the syllabus in the course is proper

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	13	43	30.23
Very good	20	43	46.51
Good	8	43	18.60
Average	2	43	4.65
Below Average	0	43	0.00



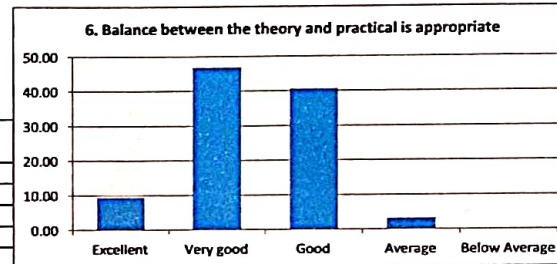
5. Time to complete the syllabus is adequate

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	13	42	30.95
Very good	8	42	19.05
Good	15	42	35.71
Average	6	42	14.29
Below Average	0	42	0.00



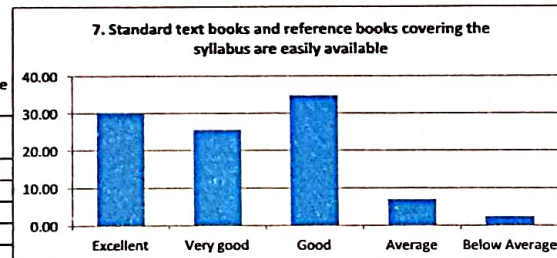
6. Balance between the theory and practical is appropriate

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	3	32	9.38
Very good	15	32	46.88
Good	13	32	40.63
Average	1	32	3.13
Below Average	0	32	0.00



7. Standard text books and reference books covering the syllabus are easily available

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	13	43	30.23
Very good	11	43	25.58
Good	15	43	34.88
Average	3	43	6.98
Below Average	1	43	2.33

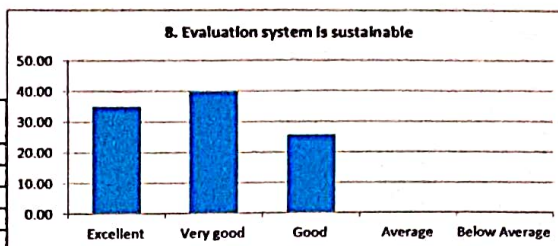



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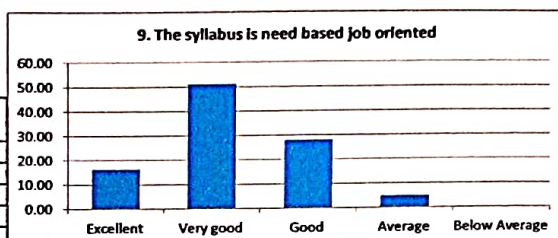
8. Evaluation system is sustainable

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	15	43	34.88
Very good	17	43	39.53
Good	11	43	25.58
Average	0	43	0.00
Below Average	0	43	0.00



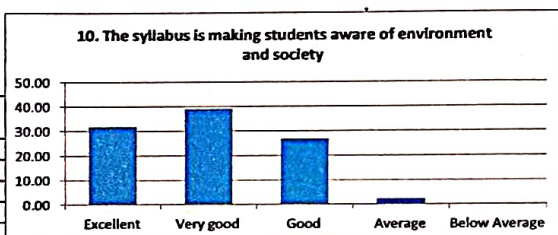
9. The syllabus is need based job oriented

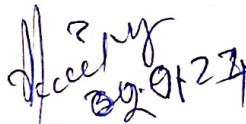
Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	7	43	16.28
Very good	22	43	51.16
Good	12	43	27.91
Average	2	43	4.65
Below Average	0	43	0.00

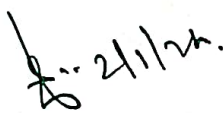


10. The syllabus is making students aware of environment and society

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	13	41	31.71
Very good	16	41	39.02
Good	11	41	26.83
Average	1	41	2.44
Below Average	0	41	0.00

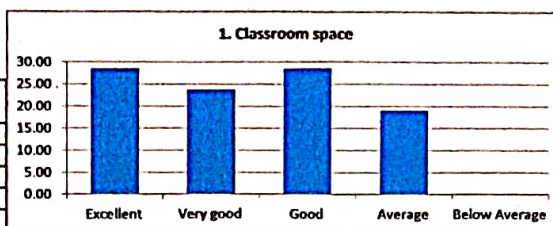



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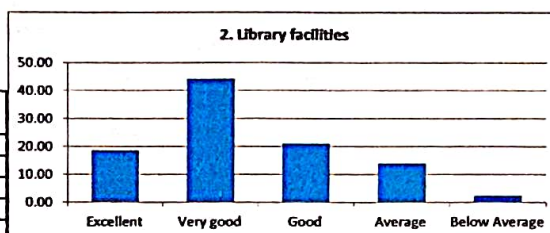
B. College Infrastructure
1. Classroom space

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	12	42	28.57
Very good	10	42	23.81
Good	12	42	28.57
Average	8	42	19.05
Below Average	0	42	0.00



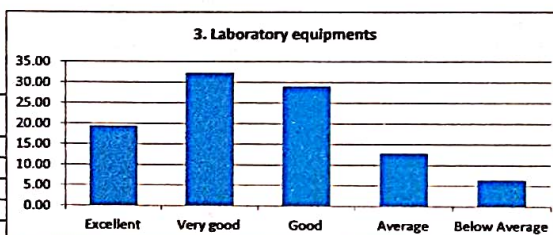
2. Library facilities

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	8	43	18.60
Very good	19	43	44.19
Good	9	43	20.93
Average	6	43	13.95
Below Average	1	43	2.33



3. Laboratory equipments

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	6	31	19.35
Very good	10	31	32.26
Good	9	31	29.03
Average	4	31	12.90
Below Average	2	31	6.45

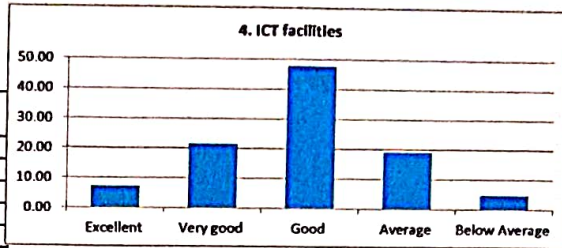


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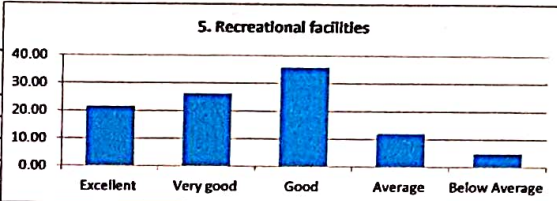
4. ICT facilities

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	3	42	7.14
Very good	9	42	21.43
Good	20	42	47.62
Average	8	42	19.05
Below Average	2	42	4.76



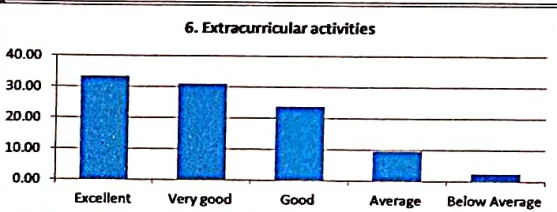
5. Recreational facilities

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	9	42	21.43
Very good	11	42	26.19
Good	15	42	35.71
Average	5	42	11.90
Below Average	2	42	4.76



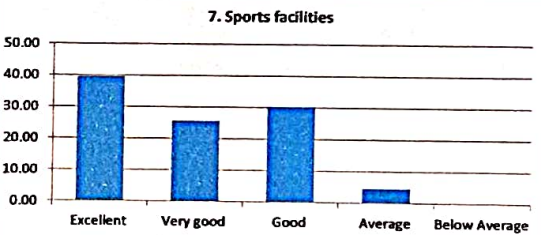
6. Extracurricular activities

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	14	42	33.33
Very good	13	42	30.95
Good	10	42	23.81
Average	4	42	9.52
Below Average	1	42	2.38



7. Sports facilities

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	17	43	39.53
Very good	11	43	25.58
Good	13	43	30.23
Average	2	43	4.65
Below Average	0	43	0.00

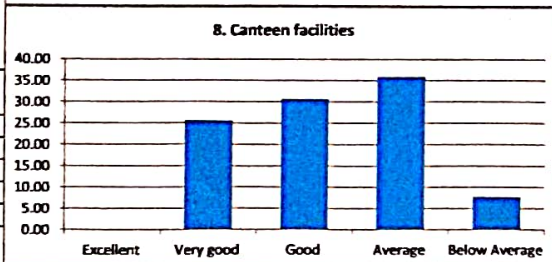


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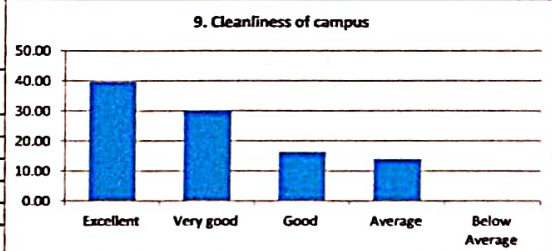
8. Canteen facilities

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	0	39	0.00
Very good	10	39	25.64
Good	12	39	30.77
Average	14	39	35.90
Below Average	3	39	7.69



9. Cleanliness of campus

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	17	43	39.53
Very good	13	43	30.23
Good	7	43	16.28
Average	6	43	13.95
Below Average	0	43	0.00



10. Communication facilities

Responses	No. of responses	Total number of responses	Percentage of responses
Excellent	19	42	45.24
Very good	12	42	28.57
Good	9	42	21.43
Average	2	42	4.76
Below Average	0	42	0.00



OBSERVATION

The Teachers' Feedback Report shows an overall satisfaction of teachers with their teaching experiences.

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